

TOP HAT CATERING

Hi Hattie

Top Hat organised two events for me in the space of six days. They turned what could have been a nightmare into an absolutely amazing week – a lovely family Christening for twenty odd and then a big birthday bash for fifty – both events at home and with a three month old baby to work around. Their customer service was excellent and throughout the process I felt like I was their only client. On both occasions, the food looked and tasted divine and seriously impressed our guests. For both parties Top Hat read the situation perfectly – the Christening was a relaxed family affair where we wanted to look after guests a bit ourselves (but with the support of a great chef and event manager doing 90% of the work) while at the birthday party we stood back, were treated like guests ourselves while the Top Hat team ran the show. I wouldn't hesitate to recommend them to anyone who expects the very best.

One suggestion I might make is that had I realised how much microwaving would have been involved at the christening party (which I would have done had I thought about it for a couple of seconds), I would have got hold of a second microwave for you. Might be worth suggesting it to clients for similar events as it might make things easier for everyone.

I will definitely be in touch when we're organising my 30th in May. In fact, can I book the date with you now for Saturday 12th May? I imagine we'll do something relatively similar but nearer the time would love to chat to you about how we can avoid a carbon copy as inevitably some of the guest list will be the same.

All the best
Charlotte

Hi Andrea

I just wanted to let you know how pleased we were with our event last week. Everyone was very complementary about the canapes and the way they were looked after by your staff.

Thank you so much for helping to make our event such a great success and we look forward to working with you again.

Best regards

Sharon Thurston
James Purdey & Sons Ltd

Hi Andrea,

I just wanted to send you a quick thank you for your efforts with our event last. It was a very successful event, and the quality of the catering and friendly professionalism of you and your team played a huge part in making it so. Thank you for making it such an enjoyable evening; you'd certainly be our first choice for catering for future events we have in London.

Kind regards,
Innes

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Dear Hattie and Andrea,

I just wanted to let you know how delighted we were with the service given by your team.

They worked so hard, the food and champagne was fantastic the service provided was second to none and every one of our guests we well looked after.

They also left the kitchen in immaculate condition. We will whole heartedly be recommending Top Hat to our friends

Many thanks again.

Ian Andrews

Dear Hattie,

I really should have e-mailed you before now so many apologies. I just wanted to thank you so much for doing such a wonderful job at my birthday party it was all truly delicious. I always think that getting the food right at an event is crucial and you really came up trumps again. Many of the guests mentioned how fantastic everything tasted. I also really want to thank you for being there personally as although you have a fantastic team it is always reassuring to have the chief on sight especially as you are a longstanding family friend.

A special mention should also go out to Andrea who really made things run smoothly and the waiters really did keep everything flowing

Tammy

Andrea,

Thanks for a brilliant job last night. It was a fantastic party, we've been receiving lovely messages of thanks all day. Several people mentioning the great job of the caterers.

You had your work cut out too, from counting the badges that were taken we reckon we must have had well over 200 people in the room at its peak.

Great food, great staff and thoroughly professional job.

Thanks so much,

Paul

Furness Partnerships